

**RESPONSE TO VENDOR QUESTIONS REGARDING CITY OF WALNUT CREEK
RFP#2018-183-CMO**

1. Would you consider extending the submittal deadline for 2 weeks beyond the current March 16 date, as that date only provides 8 days after the receipt of the question responses?

Answer: No. The City is on a on a tight timeline to install new equipment before the holiday season.

2. PCI Compliance – The RFP references PCI compliance and EMV readers in various sections of the RFP. A PARCS system can be PCI compliant without EMV readers. Does the City require as part of the base bid that all payment devices, including entrance stations, have EMV readers installed?

Answer: The City requires all payment devices, including entrance stations, to have EMV readers installed.

3. As Part of EMV does the City understand that the City will be required to initiate a spate contract with a gateway provider such as Payment Express?

Answer: Yes.

4. Under the General Technical Specifications it states, “ff. The City requires that credit card readers be capable of reading mag stripe products; and the City will require integration infrastructure for NFC cards and EMV smart card with chip and pin technology.” Does the City require that our bid price include the following:

- a. EMV capability?

Answer: Yes.

- b. Contactless cards?

Answer: Yes.

- c. Apple Pay & Android Pay?

Answer: Yes.

- d. Include PIN pads?

Answer: The City requires all pay machines to be PIN pad compatible.

5. The RFP states that the POF Stations and Exit Stations “Utilizes single-slot technology for ticket and credit card insertion and reading” and “Inserted credit cards shall be read in all four directions” If the RFP is also requiring that the system be EMV capable, this is not possible. Does the City still require this or EMV capability?

Answer: The City is requiring EMV capability.

6. LPR is mentioned several times within the RFP. Please provide an explanation how the City envisions utilizing LPR technology in the 3 City garages.

Answer: The City is looking for leading edge technology that is scalable into the future. The City envisions using LPR technology for pay by plate, ticketless entry and exit as an enhancement to the customers parking experience. LPR technology would also be a resource for the City's Police Department to improve public safety. However, we are aware there are potential capital enhancements to the City's current garage environment required to install and operate LPR technology. We are looking to understand the cost and benefits of implementing such a system. LPR technology is a desired feature but it is not required.

7. On page 40, the RFP states, "the LPR cameras capture the license plate data and interface successfully with the existing Genetech AutoVu and the Municipal Citation Solution's VATS parking enforcement platforms."

- a. What interface is the City asking for?
- b. Does this simply have to send all license plate information to those systems? Or does the City contemplate a further integration?

Answer: The system does not have to intergate with Genetech AutoVu and the Municipal Citation Solution's VATS parking enforcement platforms.

8. Are validations required as part of the base bid? If so does the City prefer a web-validation system or a chaser ticket validation system or both can be part of the base bid?

Answer: Yes. Both validation options are ok. For the operator the web-validation system will be more convenient but the chaser system is fine also. Please include what options you can provide.

9. Pay on Foot Machines – Please clarify if the City wants note recycling as part of the base bid or if note vaults are acceptable. The RFP language is a bit unclear.

Answer: This City will accept either note recycling or note vaults.

10. Does the City have any preference between a barcode or magstripe ticket offering?

Answer: The City prefers magstripe.

11. Cameras – During the walkthrough the issue of including pinhole cameras in the devices was brought up and the consensus seemed to be that the cameras would serve no actual purpose. Should cameras be eliminated from the RFP

Answer: Pinhole cameras can be eliminated from the BID.

12. UPS in lanes – Please confirm that all POF's, entry and exit lanes should have a UPS sized for 60 minutes and that this is part of the base bid and not an option. Is this a PW question?

Answer: Yes, confirmed.

13. Spare parts – Should a spare parts inventory be part of the base bid. If so what dollar amount would the City recommend so as to have all bidders on equal footing?

Answer: The City recommends a \$10,000 spare parts inventory.

14. Under the General Technical Specifications it states, “m. The system shall offer smart phone parking applications that may be used for parking reservations, prepayment, ingress/egress, and payment onsite.” Does the City require that our bid price include this capability, or just that the PARCS offers this capability?

Answer: The City contracts with Park Mobile to provide a pay-by-phone option for customers for on-street parking. The City intends to extend the option in its parking facilities.

15. Under the General Technical Specifications it states, “n. The system shall integrate with the City’s existing pay by phone provider Park Mobile.” Does the City require that our bid price include this capability? If so, what is the scope of the integration?

Answer: The City contracts with Park Mobile to provide a pay-by-phone option for customers for on-street parking. The City intends to extend the option in its parking facilities. City requires the integration with Park Mobile and bidders should include this in their bid price. If bidders are not currently integrated with Park Mobile in other jurisdictions but have the capability it should be included in the bid.

16. Under the General Technical Specifications it states, “o. The system shall integrate through API with the City’s parking data analytics provider Smarking Inc.” Does the City require that our bid price include this capability, or just that the PARCS offers this capability?

Answer: The City contracts with Smarking, Inc. to aggregate on and off-street parking data to inform parking management decisions. The City requires the integration with Smarking and bidders should include this in their bid price. If bidders are not currently integrated with Smarking Inc. in other jurisdictions but have the capability it should be included in the bid.

17. Does the City want integrated cameras in the stations, or just IP intercoms?

Answer: The City does not require integrated cameras in the stations. IP intercoms are sufficient.

18. On page 16, item c – States that the PARCs system will not reside on the City’s Network. Is this a reference only if a hosted solution were to be provided? Is it acceptable for a vendor to provide a non-hosted solution that would rely on the City’s fiber network to provide communications between all 3 garages?

Answer: There is a separate Garage Network that connects the garages. The solution can use hosted or non-hosted solutions.

19. A proposed solution is to have a server located in the parking office of the Lesher garage. This server would communicate via the City’s fiber network to the other 2 garages. Is there any issue with the City’s IT department setting up this connectivity? Unlike the current system there would be no servers located in City Hall.

Answer: Yes, the Garage Network is fiber. The City's IT maintains the connections and the racks in the garages; all installs and connections are coordinated by IT following City standards.

20. Please explain the network and general data connectivity between the garages and the City Hall servers? A network diagram might be helpful.

Answer: There is leased point to point fiber connection from City Hall to all three garages. This is all on a dedicated Garage Network.

21. If a single control-server is desired in City Hall, and if the current network is unable to support that, is it the vendor's responsibility to provide data connectivity?

Answer: No

22. Does the IP intercom system require a telephone interface to call pre-programmed telephone numbers, or are the two host intercom stations sufficient?

Answer: The IP intercom system requires a telephone interface to call pre-programmed telephone numbers.

23. Does the City require that the barrier gates have mechanical counters, or is a nonresettable system counter sufficient?

Answer: The City requires mechanical counters.

24. Please clarify the Bond requirements. Is the City looking for a single performance bond or does the City require 2 separate bonds covering labor and materials and a separate bond for faithful performance?

Answer: They are 2 separate bonds.

25. Business Licenses – Please clarify, is the C-32 and City of Walnut Creek business license required to bid the project? If not required to bid, would upon award these need to be secured be the correct assumption?

Answer: A business license will need to be obtained prior to the contract being awarded. If not obtained, the contract would have to be awarded to another bidder.

26. Please clarify prevailing wage. Is it satisfactory to register with State upon award?

Answer: The contractor must be registered with the Department of Industrial Relations prior to submitting a bid on the project. In other words, if the bidder is not registered with DIR, the City is required to reject the bid. Once registered, the contractor will also be required to maintain and electronically submit certified payroll records directly to DIR. The City is also required to "register" the project within five (5) days following its award of the contract (Form PWC-100). The following is language you may want to provide to all bidders in any addendum you issue in response to questions:

Contractor must comply with all applicable labor compliance and prevailing wage requirements, including but not limited to the following:

- No contractor or subcontractor may be listed on a bid proposal or awarded a contract for a public works project unless registered with the Department of Industrial Relations (DIR) pursuant to Labor Code Section 1725.5. Information regarding registration can be found at: <http://www.dir.ca.gov/Public-Works/Contractor-Registration.html>.
- Pursuant to Section 1773.2 of the Labor Code, Contractor is responsible for determining the correct prevailing wage rates for the project. The general prevailing rate of per diem wages and the general prevailing rate for holiday and overtime work for each craft, classification, or type of worker needed to execute the project is available from the Director of Industrial Relations at: <http://www.dir.ca.gov/oprl/PWD/index.htm>. Contractor shall post a copy of the determination of the Director of the prevailing rate of per diem wages at each job site and provide City with proof of posting.
- Contractor must comply with Labor Code Sections 1774-1775 (payment of prevailing wages and documentation of compliance), Section 1776 (keeping and submission of accurate certified payroll records) and Section 1777.5 (employment of apprentices on public works projects). Further, overtime must be paid for work in excess of 8 hours per day or 40 hours per week pursuant to Labor Code Sections 1811-1813.
- All contractors and subcontractors must furnish electronic certified payroll records directly to the Labor Commissioner (Division of Labor Standards Enforcement).
- This project is subject to compliance monitoring and enforcement by the Department of Industrial Relations. For general information on Department of Industrial Relations (DIR) requirements please refer to: <http://www.dir.ca.gov/>.

27. The RFP states that the contractor must have a C-32 Contractor's License. However, the C-32 license is for a different type of work as described below. Would a contractor's license that covers the scope of work per the RFP be sufficient?

Answer: A C-32 license is NOT required for this RFP

28. Are you able to provide drawings of the parking garages which reflect all levels of the garage and shows the outline of the spaces? Please provide architectural, as-built drawings for the 3 garages.

Answer: Yes. See below.